

**RIVER CITY
PSYCHOLOGICAL SERVICES**

A place to heal. A place to grow.



**1000 MONROE AVENUE NW
GRAND RAPIDS, MI**
616.259.7207

Accessibility Statement for River City Psychological Services

This is an accessibility statement from River City Psychological Services. We are committed to providing a website that is accessible to the widest possible audience, regardless of circumstance and ability.

Measures to support accessibility

River City Psychological Services takes the following measures to ensure accessibility of River City Psychological Services:

- Include accessibility as part of our mission statement.
- Appoint an accessibility officer and/or ombudsperson.
- Assign clear accessibility goals and responsibilities.
- Employ formal accessibility quality assurance methods.
- Creation of accessibility menu (access to the icon in the upper left hand corner of the website)

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. River City Psychological Services is partially conformant with WCAG 2.0 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard. These guidelines explain how to make Web content more accessible for people with disabilities. Conformance with these guidelines will help make the web more user friendly to everyone. Whilst River City Psychological Services strives to adhere to the guidelines and standards for accessibility, it is not always possible to do so in all areas of the website and we are currently working to achieve this. Be aware that due to the dynamic nature of the website, minor issues may occasionally occur as it is updated regularly. We are continually seeking out solutions that will bring all areas of the site up to the same level of overall web accessibility.

Feedback

We welcome your feedback on the accessibility of River City Psychological Services. Please let us know if you encounter accessibility barriers. Your feedback will help us make improvements.

- Phone: 616 259 7207

- E-mail: amy.l.verwey@gmail.com
- Postal Address: 1000 Monroe Avenue NW, Grand Rapids, MI 49456

We try to respond to feedback within 2 business days.

Compatibility with browsers and assistive technology

River City Psychological Services is designed to be compatible with the following assistive technologies:

- The technology is supported natively in widely-distributed user agents that are also accessibility supported (such as HTML and CSS)
- All operating system browsers
- Mobile Compatible

Technical specifications

Accessibility of River City Psychological Services relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of River City Psychological Services, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for River City Psychological Services:

1. **Comments on blogs:** Images may not have text alternatives because We cannot ensure the quality of contributions. We monitor user comments and typically repair issues within 2 business days. Please use the 'report issue' button if you encounter an issue.
2. **Videos in the blogs:** there are currently no captions to explain what you can see and hear because the captions have not been added yet. We are working to add captions to all videos.

Assessment approach

River City Psychological Services assessed the accessibility of River City Psychological Services by the following approaches:

- Self-evaluation
- External evaluation
- Received external feedback from another organization

Evaluation report

An evaluation statement for River City Psychological Services is available at: <https://www.rivercitypsychological.com/contact-accessibility>.

Date

This statement was originally created on 6 September 2022 using the [W3C Accessibility Statement Generator Tool](#) and updated on 10 January 2024.